



## VICTIM QUICK RESPONSE PROGRAM+

Caledon\Dufferin Victim Services (CDVS) is one of the province's Victim Crisis Assistance Ontario (VCAO) service delivery organizations, offering support to individuals affected by crime and tragic circumstances. Our highly trained staff and crisis responders provide victim/recipient centred and culturally competent services such as:

- 24/7 in person or telephone support and crisis intervention
- Personalized safety plans
- Practical assistance
- Referrals to counselling and other resources



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Victim Services

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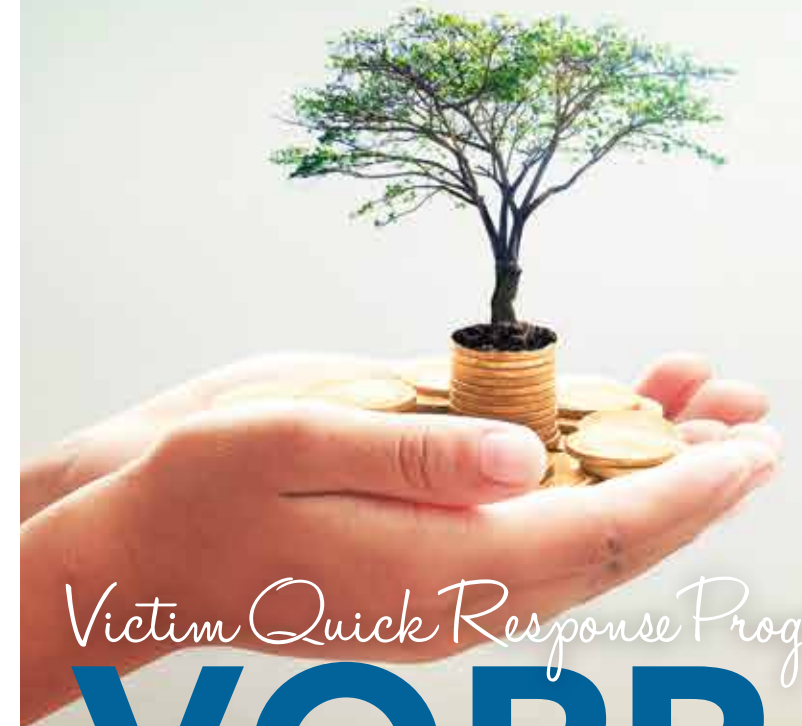
VQRP+ is available in over 50 communities across the province. To further discuss eligibility for this program and how to apply for support, please contact:

**24 HOUR CRISIS LINE**  
905-951-3838

**TOLL FREE**  
1-888-743-6496



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*Victim Quick Response Program+*

# VQRP+

## WHAT IS THE VICTIM QUICK RESPONSE PROGRAM+ (VQRP+)?

The Victim Quick Response Program+ (VQRP+) is an administrative program designed to support direct victims, their immediate family members, and witnesses in the immediate aftermath of violent crimes by providing short-term financial support with essential expenses in order to lessen the impact of the crime, enhance safety, and meet immediate practical needs arising from the commission of the crime. In the Town of Caledon and the County of Dufferin, Caledon\Dufferin Victim Services (CDVS) will administer the Victim Quick Response Program+ to provide a single point of entry for a victim/recipient.

VQRP+ is a program of last resort. This means that a victim/recipient will be asked to verify that they have no other means to pay for the expense.

### **Financial support is available to help cover the cost of eligible expenses for:**

- Safety;
- Practical assistance;
- Travel and associated expenses;
- Crime scene clean-up;
- Counselling services and associated transportation expenses (provided there is no publicly funded counselling services available that can meet the client's need); and
- Supports for victims with serious injuries and for families of homicide victims.

## WHAT ELIGIBILITY CRITERIA MUST A VICTIM MEET TO RECEIVE BENEFITS FROM VQRP+?

**To be eligible to receive VQRP+ benefits, a victim/recipient must meet the following program requirements:**

- a. The victim/recipient is either a direct victim, immediate family member of the direct victim, or witness of one of the following eligible crime types:
  - Attempt to commit murder
  - Child abuse
  - Criminal harassment
  - Elder abuse
  - Hate crimes
  - Historical child sexual abuse (eligible for counselling-related services only)
  - Homicide
  - Human trafficking (HT)
  - Intimate partner violence
  - Sexual abuse
  - Serious assault
  - Voyeurism
- b. If applying for the homicide survivor support, the victim/recipient must be the spouse of the homicide victim or a parent of a child homicide victim;
- c. The crime occurred in Ontario (or in part in Ontario for direct victims of HT). In the case of a crime that took place over the Internet, the crime will be deemed to take place in Ontario if the victim was living in Ontario at the time of the crime;
- d. The victim/recipient's need for support is a direct result of the crime;
- e. The application meets the last resort criteria (e.g. victim/recipient lacks access to personal resources to cover the cost of the expenses or the insurance deductible and there are no publicly funded programs available to meet their needs), unless they are applying for the serious injury supports or homicide survivor support;
- f. The victim/recipient did not previously receive funding from the former VQRP, and has not received or has not applied to receive funds from other programs, for the same service or similar benefit arising out of the same criminal occurrence;

g. The victim/recipient has not been charged in the reported occurrence (excluding direct victims of HT);

h. In the case of a homicide, the deceased victim must not have been committing a violent criminal offence at the time of death that could reasonably have been expected to lead to the homicide.

i. The crime has been reported to the required agency/service:

I. In the case of homicide, attempt murder, serious assault, or child abuse, the crime must have been reported to a police service or a child protection authority in Ontario and a police Incident Report or Child Welfare Referral must have been completed;

II. In the case of intimate partner violence, sexual assault, historical child sexual abuse, human trafficking, criminal harassment, non-consensual distribution of intimate images, voyeurism, elder abuse, and hate crime, the crime must have been reported to police or an intimate partner violence shelter, sexual assault centre, hospital, Indigenous social service provider or other community victim support agency.

j. The victim/recipient or their authorized representative has signed an agreement confirming that they meet the eligibility criteria and will provide any required documentation to support their VQRP+ request.

k. The application has been submitted within the eligible timelines.

